



North Carolina Department of Health and Human Services
Office of Education Services

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Beverly Eaves Perdue, Governor
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Dear Exceptional Children's Program Director:

The Office of Education Services (OES) would like to share information with you regarding the Resource Support Program. This program is an outreach component of OES services for students who are deaf or hard of hearing. A primary goal of the Resource Support Program is to build capacity within the public schools to meet the needs of students ages 3-21. Many of you have accessed our services during previous school years, and we look forward to serving you again as well as assisting new school systems. Following is a description of the services provided and how services are accessed:

The Resource Support Program offers a variety of services to parents, professionals, and school systems related to the education of students who are deaf or hard of hearing. These services include:

- Evaluation services—speech perception and speech production, receptive and expressive vocabulary and language, and assessment of auditory skill development.
- Observations and consultation to provide individual or small group training and technical assistance to assist school personnel in the identification of student needs, lesson plan development, audiological management, and program implementation and monitoring of student progress.
- Demonstration teaching sessions in speech, language, vocabulary, and auditory development.
- Workshops on a variety of topics that are available at no additional cost to professionals employed by DHHS and DPI—Auditory-Verbal Therapy, Cued Speech, Total Communication, speech, language, vocabulary, and auditory skill development, audiological management, lesson planning, and parent guidance. *Note: The OES Resource Support Program works in collaboration with CASTLE at UNC-Chapel Hill, Beginnings, and the Department of Public Instruction to present modules from the Auditory-Verbal International, Inc. Standardized Curriculum.*

The Resource Support Program Services provides services at the invitation of the school system and requires the following information prior to working with a student:

- A written invitation from the Exceptional Children's Program Director of the requesting LEA on LEA letterhead (sample attached) for each individual student.
- Parental release of information (sample attached).
- Parental permission to observe/consult and/or assess (sample attached).
- Copy of current IEP or 504 Plan.

The Office of Education Services looks forward to working with you. Please contact us for assistance or more information:

Sincerely,

Krista Heavner,
Resource Support Program Coordinator
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Fax: (704) 483-4460